



Global Privacy Notice

Responsible Function:

Legal

Approved by:

President & CEO

Revision	Approved date
3	20 May 2020
2	18 Apr 2020
1	14 Aug 2018

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GLOBAL PRIVACY NOTICE

Luvata (later referred to as “Luvata” or “we”) places the highest priority on protecting the integrity of your personal data and other confidential information collected from you, whether about you, your company, your transactions, your products or your service.

This Privacy Notice explains the commitment of Luvata to keeping personal data and other confidential information concerning our customers, our stakeholders and the users of our web services confidential and secure at all times. This Privacy Notice also explains how and for which purposes personal data is processed by Luvata. Luvata collects and processes personal data in accordance with applicable laws and this Notice. This Notice supplements the Luvata Website Privacy Policy.

This Notice is a global privacy notice covering the processing of personal data of Luvata's customers, stakeholders and the users of Luvata's web services worldwide. In addition, there might be some local exceptions or supplements which prevail over this global Notice. Please see the country specific statements at the end of this Notice.

1. For what purposes do we process your personal data?

As a part of its operations, Luvata processes personal data for a variety of purposes. Depending on each purpose, the processing is either based on your consent, the fulfilment of a contract between Luvata and you, our legal obligations, or our legitimate interests arising from the relationship we have with you. The purposes for which personal data is processed by Luvata include the following (legal basis in parentheses):

- a. We process the personal data in our customer systems to manage and develop customer relationships (legitimate interests), to provide and deliver products (fulfilment of contract), to manage payments and debt collection (fulfilment of contract), to process possible reclamations and to defend against possible claims (legitimate interests), as well as to fulfil our legal obligations relating to e.g. accounting and tax legislation (legal obligation).
- b. We process the personal data in our supplier and stakeholder systems to fulfil contracts (fulfilment of contract), to manage and develop co-operation and business relationships (fulfilment of contract), to send marketing communications and event invitations (legitimate interests), to manage deliveries and payments (fulfilment of contract), to defend against possible claims (legitimate interests), as well as to fulfil our legal obligations relating to e.g. accounting and tax legislation (legal obligation).
- c. We process data on website visitors to develop our website and to improve its safety and functionality, and to track use of our website (legitimate interest).
- d. We secure our premises using various systems, such as security cameras and access control (legitimate interests)
- e. We may also process personal data on the basis of our legitimate interest to develop and market our business and to safeguard our legal rights (legitimate interests).

The personal data we collect and process depends on the purpose for which the data is processed. Typically, we collect contact information of our customers, suppliers and stakeholders or their representatives. We also process information relating to the customer, co-operation or employment relationship, as well as other types of information you provide to us from time to time. In the course of your use of our website, we also collect certain information about you, such as your IP address and cookie data.

In the normal course of business, Luvata collects personal data directly from you. We may also collect data relating to you from your employer, from public authorities, from public registers or from other external sources. If you do not provide your personal data to us, we may not be able to serve you or the company you represent, to offer you certain functions of our website or to include you in our recruitment processes.

2. How long do we keep your personal data?

Luvata retains your personal data as long as it is necessary for our operations or for complying with our legal obligations. This means that we usually keep your personal data for some time after you no longer have a relationship with us. The retention periods vary greatly depending on the type of data and the purpose of the processing.

3. Whom do we disclose or transfer your data to?

As a rule, we do not disclose your personal data to any third parties, except for Luvata group companies. However, where we have a legal obligation to do so, we may disclose your personal data to authorities. We may also disclose your personal data to our auditors, legal advisors and insurance companies.

We have also entered into agreements with certain service providers who may process your personal data on our behalf as a part of the service they provide to Luvata. In such cases we have entered into appropriate agreements with the service providers to ensure that your data is processed in accordance with applicable law and our instructions.

Luvata does not resell any collected information to other companies, and we do not provide collected information directly to advertisers. We may, however, transfer collected information to a third party purchasing all or substantially all of our assets.

4. Is your data processed outside the EU or the European Economic Area?

Luvata may transfer your personal data outside the EU or the European Economic Area in accordance with applicable data protection legislation. Data may be transferred to e.g. our service providers or Luvata group companies located in various locations, including the United States. When your personal data is transferred outside the EU or the European Economic Area to a country which does not guarantee adequate level of data protection, Luvata will use appropriate safeguards to ensure a sufficient level of protection. In accordance with the applicable data protection legislation, the safeguards include e.g. the European Commission's model contractual clauses.

5. How do we protect your information?

We use industry-standard efforts to safeguard the confidentiality of your personal information such as firewalls and authentication protection. In addition to technical measures, we also safeguard your personal data with various organisational measures, such as role-based access rights.

6. What rights do you have?

Your rights relating to the processing of your personal data depend on the applicable legislation. Below is a list of the rights you have, to the extent EU regulations apply to the processing of your personal data.

Right to object	<p>You have the right to object to profiling and other processing in situations where Luvata processes your personal data based on our legitimate interests.</p> <p>You may exercise your right to object by contacting Luvata at privacy@luvata.com. You must specify the particular situation based on which you are objecting to the processing of your personal data.</p>
Direct marketing opt-out	You can opt-out from direct marketing on a channel-by-channel basis by contacting us.
Right of access	You have the right to review what data we have collected on you and to receive a copy of such data. We can deny such a request on the grounds provided by law. Exercising this right is generally free of charge.
Right to request rectification, erasure or restriction of processing	You have the right to request that we rectify inaccuracies related to your personal data on the grounds provided by law. You can also request that we erase certain personal data on you or that we restrict the processing of your personal data on the grounds provided by law.
Right to data portability	To the extent we process personal data based on your consent or in order to fulfil a contract between Luvata and you, you may request us to port your personal data to you or to another data controller in a commonly used machine-readable format on the grounds provided by law.
Right to withdraw consent	Where you have given your consent to the processing of your personal data, you have the right to withdraw such consent at any time, free of charge. Please note that exceptionally, there might be another legal basis upon which we can continue to process your personal data.
Right to lodge a complaint with a supervisory authority	You are entitled to lodge a complaint with the competent supervisory authority if you consider that Luvata has not complied with the applicable data protection regulations.
Right to be informed	You are entitled to be provided with certain information when your personal data is obtained by Luvata.

7. Modifications

If Luvata modifies this Privacy Notice, Luvata will take reasonable steps to inform you about important changes and post a revised Privacy Notice on its website. Any modifications to the processing of personal data shall only apply after the posting of the revised Privacy Notice.

8. More information

If you have questions relating to this Privacy Notice or our data protection policies, or if you wish to exercise your rights, please contact us at privacy@luvata.com.

Data controller:

Luvata Oy
Kuparitie 5
FI-28330 Pori, Finland

9. Country Specific Statements

Please click on link below and look under "Privacy policy" if you wish to get more country specific information on the processing of your personal data.

[Luvata public policies webpage](#)